



Kashima System Program Vendor Partner

www.kashimasystem.com



### **Our History**



1963	Celestino Carbonell establishes Panamá Clutch.	Saybeston The best in brakes
1993	Beginning of operations Dobac Internacional SA.	DOBAC INTERNACIONAL, S.A.
2015	We joined the biggest sales group of the world.	CROUP PARTS SERVICES GROUP PARTS
2017	We inaugurated Kashima University.	Kashima®
2021	Initial Launch of the program DIT "Integral Shop Development".	INSTITUTE OFFICE MOTOR INDUSTRY  INSTITUTE OFFICE MOTOR INDUSTRY  INDUSTRY



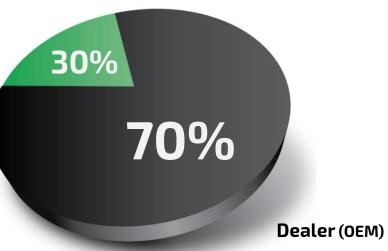
#### **The Market**



## **USD\$36,9 BN**

Latin America and the Caribbean (Spanish speaking)





The market for automotive repairs in Latin America is shared inversely to the market of the USA and Europe.

#### **USA & Europe**

**USD\$ 62,152** INCOME PER CAPITA











Latam & Caribbean

30% **AM Shop** 

**70**% **OEM Dealer** 

30% **OEM Dealer** 

70% AM Shop



#### The Problem



Electronic complexity makes it increasingly difficult to diagnose and repair vehicles



# AFTERMARKET SHOP



loses business by not being able to repair vehicles

#### **CAR OWNER**



pays much more by not having alternatives



#### **The Mechanics**



#### Dealer (OEM)



#### **AM Shop**



Knowledge in all systems

×

Access to the database of the OEM

X

Easy access to contact centers and professionals

X

Availability of parts

?

Infrastructure, tools and equipments

(?)

After Sales service

X

Recognition, trust and customer loyalty

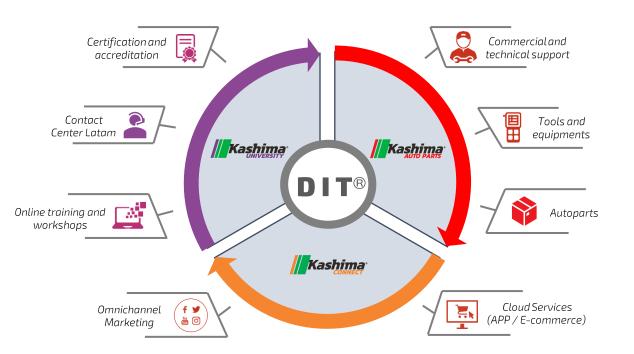


#### The Solution



## 

#### INTEGRAL SHOP DEVELOPMENT





### **Value Proposition**





- ▶ More than 31 courses of automotive mechanics and 6 practical sessions.
- More than 50 consultants with access to databases of OEM brands.
- Automotive scanner with integrated connection to a Ticketing platform.



- > Wide availability of Kashima auto parts and consumables.
- > Automotive products marketed by world-class vendors.
- Commercial and technical advice on site, provided by qualified advisors.



- > Shop finder APP and website of your shop.
- Geolocated advertising campaigns.
- Renewal of your shop corporate image.

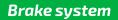


## **Kashima Autoparts**





















































**Vendors Autoparts** 



















Among others...



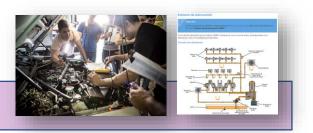
### **Training**







Online training and workshops





Contact Center Latam





Certification and accreditation







## **Access to Information**



**OEM** databases, tools and equipment required to repair 90% of the vehicles in the park **connected** with our Contact Center

#### THE PERFECT CONNECTION





























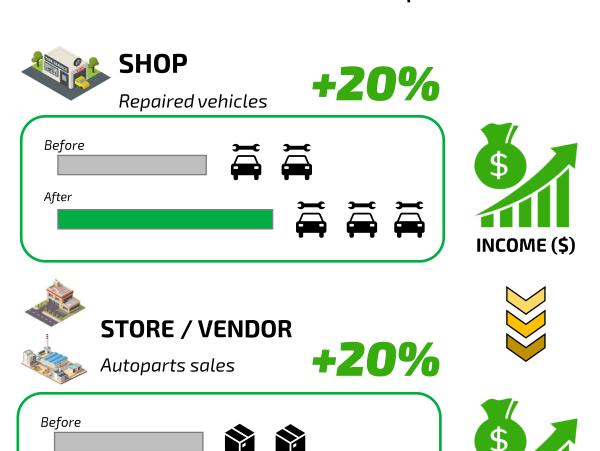
After

#### Benefits



INCOME (\$)

**Increase your sales** progressively thanks to the virtuous circle of demand created between the **shop and the store!** 





## **Loyalty Program**



The shops pay the program with **consumption** of the participating **Authorized Products** 



Among others...



#### 3PL - Why Panamá?













- Robust logistics operations infrastructure.
- Political stability.
- Solid banking system.
- Sustainable growth indicators (GDP).
- GDP 2019: \$ 70,000 MM.
- GDP per capita: \$ 11,723.

- GDP | 80% is related to services.
- American dollar (\$) as local currency since 1963.
- Inflation 2020: 0.4%.
- Population: 4.2 million.
- Unemployment: 6%.











### We are ready!



We are your loyalty and growth strategy, your automotive business partners and your advantage unique and unmatched competition...

## We are ready! Are you?







#### For more details about the program contact us!

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